



Privacy Policy

Effective Date: September 29, 2026

Kamanda Management LLC ("Kamanda," "we," "us," or "our") respects your privacy and aims to handle personal information carefully and responsibly. This Privacy Policy explains what information we collect through kamandagroup.com, why we use it, and how third-party services may process limited information on our behalf.

1. Information We Collect

When you submit an enquiry through our website, we may collect:

- Full name
- Business name, where applicable
- Email address
- Phone number, country, and extension if provided
- Client type
- Service of interest
- Subject
- Message and any information you choose to include in it

We also process limited technical information needed to protect and operate the website. This may include an IP address for rate limiting, CAPTCHA verification information, browser/request information, and security-related identifiers.

2. How We Use Your Information

We use information submitted through the website to:

- Respond to your enquiry
- Communicate with you about services you are interested in
- Understand your project or business requirements
- Coordinate appropriate internal or partner follow-up
- Prevent spam, abuse, duplicate submissions, and automated attacks
- Maintain the security and reliability of the website

- Keep reasonable business and communication records where required

We do not automatically add contact-form users to marketing lists.

We do not sell or rent your personal information to third parties.

3. Contact Form Processing

Contact-form submissions are processed through secure server-side validation before being accepted.

The website currently uses:

- Brevo for transactional email delivery
- Google reCAPTCHA Enterprise for automated abuse and bot detection
- Upstash Redis for rate limiting and duplicate-submission protection
- Vercel for website hosting and server execution

We make reasonable efforts to limit the information shared with external service providers to what is necessary for each service to perform its role.

We do not share your personal information with third-party advertising networks or tracking services.

4. Brevo Email Processing

Brevo is used to:

- Deliver the submitted enquiry to Kamanda
- Send an automated confirmation email to the person who submitted the enquiry
- Brevo may process the contact details and enquiry information required to deliver those emails.

Kamanda does not use this contact form to automatically enroll users in marketing campaigns. Brevo's own privacy and service terms apply to its processing.

5. Google reCAPTCHA Enterprise

Google reCAPTCHA Enterprise is used to help distinguish legitimate submissions from automated or abusive activity.

Google may process technical and interaction-related information required to perform this security assessment.

Kamanda does not intentionally send the full enquiry message to Google for CAPTCHA verification.

Google's own privacy and service terms apply to its processing.

6. Upstash Redis

Upstash Redis is used only for rate limiting and duplicate-submission protection.

The implementation is designed to minimize personal information shared with Upstash.

Before identifiers such as IP addresses or email addresses are used for rate limiting, they are transformed using a keyed cryptographic hash.

Duplicate-submission protection also uses a cryptographic fingerprint rather than storing the raw enquiry content in Redis.

The website is not designed to store the full contact-form message in Upstash.

7. Data Minimization

Kamanda aims to collect and process only information reasonably needed to:

- respond to enquiries
- operate the website
- protect the website from abuse
- support legitimate business communications

When third-party services are used, we aim to provide only the information necessary for the relevant service.

8. Sharing of Information

Kamanda does not sell personal information. Information may be shared only where reasonably necessary with:

- service providers supporting website operation, email delivery, hosting, security, or abuse prevention
- business or specialist partners where appropriate for responding to an enquiry and where such sharing is reasonably necessary
- professional advisers where necessary
- government, regulatory, or legal authorities where required by applicable law

9. Data Retention

Kamanda retains personal information only for as long as reasonably necessary for the purposes for which it was collected, including responding to enquiries, maintaining appropriate business records, resolving disputes, and meeting applicable legal or regulatory requirements.

The website itself does not currently maintain a dedicated database of contact-form submissions.

Transactional emails and related records may remain within Kamanda's email systems and the systems of relevant service providers in accordance with their applicable retention practices.

10. Security

Kamanda uses reasonable administrative and technical measures intended to protect information submitted through the website.

These measures include server-side validation, CAPTCHA verification, rate limiting, duplicate-submission protection, restricted service credentials, and secure transport.

No online system can be guaranteed to be completely secure, but we take reasonable steps to reduce unnecessary exposure of personal information.

11. Third-Party Services and Links

Our website may link to or rely on third-party services.

Those services operate under their own terms and privacy practices. Kamanda performs reasonable due diligence when selecting service providers but does not control their independent systems or policies.

12. Your Rights and Choices

Depending on the law applicable to you, you may have rights relating to your personal information, including rights to request access, correction, or deletion.

You may contact Kamanda to make a privacy-related request.

13. International Processing

Some service providers used by Kamanda may process information in jurisdictions outside the United Arab Emirates.

Where third-party services are used, Kamanda aims to limit the information shared to what is necessary for the relevant service.

14. Changes to This Privacy Policy

Kamanda may update this Privacy Policy from time to time.

The current version will always be published on the main Privacy Policy page with its effective date.

15. Contact

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